



We heal and inspire the human spirit.

To: Medi-Cal PCPs & OB/GYN

From: IEHP – Health Services

Date: July 16, 2026

Subject: **New Support for Pregnant and Postpartum Members – Effective July 1**

Inland Empire Health Plan (IEHP) is expanding our engagement efforts with pregnant and postpartum IEHP members **beginning July 1, 2026**. The following services outlined focus on early identification of pregnancy, increasing member engagement, improving maternal and newborn outcomes, and strengthening care coordination throughout the pregnancy and postpartum period.

IEHP Care Management

Our goal is to support pregnant and postpartum IEHP members by providing:

- Early identification and outreach during pregnancy
- Assistance with scheduling and completing prenatal and postpartum visits
- Education on available benefits, services, and maternal health resources
- Support with social needs such as transportation, housing, food, or safety concerns, postpartum follow-up, including maternal mental health support and guidance on well-child visits

Support for Pregnant and Postpartum Members

IEHP's Population Health Management (PHM) framework ensures a coordinated, proactive approach to maternal health. PHM services help in the following ways:

- Identify member needs through regular assessments at prenatal and postpartum visits
- Provide care coordination for members requiring additional support
- Connect members to behavioral health, substance use, and social services
- Reinforce the importance of prenatal and postpartum care with reminder outreach

How Providers Can Help

To ensure pregnant IEHP members receive timely support, please:

- Inform IEHP when your patients are pregnant so we can begin outreach and provide needed support
- Share IEHP educational materials during prenatal visits
- Encourage IEHP members to engage with IEHP outreach efforts
- Ensure member contact information is up to date so we can reach them effectively

Providers are encouraged to refer eligible IEHP members as early as possible to ensure members receive the full benefit of these supports.

To refer eligible pregnant or postpartum IEHP members, call or email at the following:

- Phone: 1-833-453-1945
- Email: DGMMH@iehp.org

For questions, contact the IEHP Provider Call Center at (909) 890-2054, (866) 223-4347, or email ProviderServices@iehp.org.

All IEHP communications can be found at www.providerservices.iehp.org > News & Updates > Notices